

## **CANCELLATION POLICY & CANCELLATION FORM**

### **General information on the right of withdrawal**

Consumers who enter into an agency agreement with us as an estate agency generally have a statutory right of withdrawal within a 14-day withdrawal period. Traders and companies are not entitled to this right of withdrawal. The right of withdrawal may lapse once we have fully performed the service. In connection with the conclusion of the agency agreement with us (elsewhere), you have provided the relevant declarations confirming receipt of the cancellation policy, the model cancellation form and the request for immediate action. The following cancellation policy is therefore provided for information purposes only. Upon receipt of a notice of cancellation, we will verify whether the cancellation has been validly declared.

### **Cancellation Policy – NEW from 19 June 2026**

#### **Right of withdrawal**

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the date on which the contract was concluded. To exercise your right of withdrawal, you must inform us, **Bream Immobilien, Makler-Unternehmensverbund, owner Sonja Bream, Sakrower Kirchweg 76a, 14089 Berlin, Tel. +49 (0)179 110 76 58, info@breamimmobilien.de**, by means of a clear statement (e.g. a letter sent by post, telephone or email) of your decision to withdraw from this contract. You may use the attached model withdrawal form for this purpose, although this is not mandatory. You may also complete and submit the model withdrawal form or another unambiguous statement electronically via the following link in our software system

[https://crm.onoffice.de/smart/app/smart/cancelation/WebCancellationForm/AppWebCancellationFormView.php?params=DwD6M Gn1QRHeF8RtBW4P5kxvXVa2TAYUtAAQNalmDrhFcgG1D8n4L\\_53pg-B5Dn8\\_dIOp5URjLYGIT\\_cz9ql64bqgBfYx5W-Az2wFeGSD2Y](https://crm.onoffice.de/smart/app/smart/cancelation/WebCancellationForm/AppWebCancellationFormView.php?params=DwD6M Gn1QRHeF8RtBW4P5kxvXVa2TAYUtAAQNalmDrhFcgG1D8n4L_53pg-B5Dn8_dIOp5URjLYGIT_cz9ql64bqgBfYx5W-Az2wFeGSD2Y)

If you make use of this option, we will immediately send you (e.g. by email) confirmation of receipt of such a withdrawal. To meet the withdrawal deadline, it is sufficient for you to send the notification of your exercise of the right of withdrawal before the withdrawal period expires.

#### **Consequences of withdrawal**

If you withdraw from this contract, we shall refund to you all payments we have received from you, including delivery costs (with the exception of any additional costs arising from your choice of a delivery method other than the cheapest standard delivery offered by us, e.g. when sending property documentation), without undue delay and at the latest within fourteen days of the day on which we receive notification of your withdrawal from this contract. We will use the same means of payment for this refund as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees in connection with this refund.

If you have requested that the service should commence during the withdrawal period, you must pay us a reasonable amount corresponding to the proportion of the services already provided up to the time you notify us of the exercise of your right of withdrawal in respect of this contract, compared to the total scope of the services provided for in the contract.

*(End of the cancellation policy)*

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### **SAMPLE WITHDRAWAL FORM**

See the online form via this link:

[https://crm.onoffice.de/smart/app/smart/cancelation/WebCancellationForm/AppWebCancellationFormView.php?params=DwD6M Gn1QRHeF8RtBW4P5kxvXVa2TAYUtAAQNalmDrhFcgG1D8n4L\\_53pg-B5Dn8\\_dIOp5URjLYGIT\\_cz9ql64bqgBfYx5W-Az2wFeGSD2Y](https://crm.onoffice.de/smart/app/smart/cancelation/WebCancellationForm/AppWebCancellationFormView.php?params=DwD6M Gn1QRHeF8RtBW4P5kxvXVa2TAYUtAAQNalmDrhFcgG1D8n4L_53pg-B5Dn8_dIOp5URjLYGIT_cz9ql64bqgBfYx5W-Az2wFeGSD2Y)

or the model withdrawal form here:

If you wish to cancel the contract, please complete this form and return it to us.

**Bream Immobilien, Makler-Unternehmensverbund, owner Sonja Bream, Sakrower Kirchweg 76a, 14089 Berlin, Tel. +49 (0)179 110 76 58, [info@breamimmobilien.de](mailto:info@breamimmobilien.de)**

I/we hereby withdraw from the contract concluded by me/us for the provision of estate agency services:

Ordered / received on: \_\_\_\_\_

Name of the consumer(s): \_\_\_\_\_

Address of the consumer(s): \_\_\_\_\_

Date: \_\_\_\_\_

Signature *(only required for written revocation; not required for email)*